IRISCC User Feedback

IRISCC deeply values feedback from user groups granted with TA.Your opinions and feedback will help the IRISCC community (TA management team, Executive Board, Project coordination, Providers) understand what we're doing well and where we need to improve.The questionnaire consists of a series of questions about different aspects of your access experience (communication, access procedures, scientific/technical services, support services).The questionnaire must be submitted by the user group leader as soon as the TA ends.The CNR, acting as the Work Package Leader for Transnational Access (TA) Management in the IRISCC project, will gather and securely store your data. Answers, informed consent and data will be stored at CNR, Italy, for the duration of this project, until 30 September 2028. All replies will be treated in the strictest confidence. The information given in this feedback questionnaire will only be used for monitoring and assessment purposes.

☑ Privacy notice *

The relevant privacy notices can be accessed here: https://help.surveymonkey.com/en/apply/faqs/apply-data-privacy/, https://imaa.cnr.it/?page_id=2889&lang=en, https://www.luke.fi/en/documents/iriscc-privacy-notice.By submitting this form, you are also giving us permission to contact you.* Required

☐ I agree with the abovementioned privacy policies and terms of use

First Name

_____ ({{ applicant.first_name }})

Last Name

_____ ({{ applicant.last_name }})

Home Instution

_____ ({{ submission.var__unknown__uRb1KiSeuR }})

Title and acronym of the IRISCC Trans-national Access (TA) project

_____ ({{ submission.var__unknown__fwZSKPZ10Q }})

Installation/Facility accessed

_____ ({{ submission.review__unknown__XbSXDLmRkB }}   {{ submission.review__unknown__XbSXDLmRkB }}   {{ submission.review__unknown__XbSXDLmRkB }})

▦ Evaluate the services provided by IRISCC

Please assess the following points rating them on a scale from 'very poor' to 'very good'.(0 = very poor, 1 = poor, 2 = fair, 3 = good, 4 = very good, 5 = excellent).

⚅ Please evaluate the ACCESS SERVICES

Please rate all the elements

	0	1	2	3	4	5
Publicity, and information about the access	☐	☐	☐	☐	☐	☐
Practical information provided on how to apply (documentation, FAQs, etc.)	☐	☐	☐	☐	☐	☐
Application form (length, information required, easiness)	☐	☐	☐	☐	☐	☐
Interaction with and support by the WP8 TA Team	☐	☐	☐	☐	☐	☐
Duration of the selection process	☐	☐	☐	☐	☐	☐

Post-access duties ☐ ☐ ☐ ☐ ☐ ☐

Please indicate any comments or suggestions on the ACCESS SERVICES

_____
_____
_____

Please evaluate the INSTALLATION/FACILITY(IES) SERVICES

Please provide at least 4 ratings. Leave blank when the point is not applicable

	0	1	2	3	4	5
Information and support for organizing the access	☐	☐	☐	☐	☐	☐
Scientific and technical support to conduct your research and interpret the results	☐	☐	☐	☐	☐	☐
Technical support for your instruments	☐	☐	☐	☐	☐	☐
Logistic support at the facility (space, computing, libraries, accommodation)	☐	☐	☐	☐	☐	☐
Administrative support (including the contribution for travel & subsistence expenses)	☐	☐	☐	☐	☐	☐
Overall appreciation of the services accessed)	☐	☐	☐	☐	☐	☐

Please indicate any comments or suggestions you would like to make on the INSTALLATION/FACILITY(IES) SERVICES

_____
_____
_____

Without the IRISCC TA, would you have been able to conduct the research supported by the access? Please comment.

_____
_____
_____

Please evaluate the overall service provided by the IRISCC TA

Please rate together both the ACCESS SERVICES and the FACILITY/IES' SERVICES

☐ 0
☐ 1
☐ 2
☐ 3
☐ 4
☐ 5

Please briefly explain the reasons for your overall evaluation

_____
_____
_____

Do you have any further comments/ suggestions for improvement?

_____

_____

_____

Mark as complete this task and move to the next optional task "TNA carbon footprint" (check the box on the left part of the page).Remember to click on Submit to complete your post-access requirements.